# REPORT ON COMPLIANCE WITH SUSTAINABILITY POLICIES DURING 2024

Throughout 2024, we have maintained a strong commitment to the sustainability policies that guide our operations. This report outlines our compliance with the criteria set forth in the EMAS III regulation and the Global Sustainable Tourism Criteria (GSTC), as well as the internal policies adopted to promote responsible and sustainable management across all our activities.

#### **Internal Management: Social Policy and Human Rights:**

In 2024, we continued to promote respect for human rights in all our processes, ensuring dignified and safe working conditions for our employees. All guides, drivers, and staff involved in our tourism activities are committed to adhering to codes of conduct and ethical standards during trips, ensuring respectful interactions with local communities and tourists.

# **Internal Management: Environment and Community Relations:**

Our company maintains a constant focus on environmental protection. We work with local communities to encourage responsible tourism practices, ensuring that the activities we carry out respect local ecosystems and cultures. Additionally, we promote environmental education for both our employees and tourists, encouraging conscious and responsible tourism.

## **Policy on Reducing Office Consumables:**

Throughout 2024, we significantly reduced the use of office consumables by implementing a document digitization system and minimizing paper usage. We also encourage our staff to use recyclable and reusable materials in all work areas.

## **Policy on Printed Product Marketing:**

Following our sustainability strategy, we have opted not to use printed advertising. All our communication and promotion are conducted through digital channels, contributing to the reduction of waste and carbon emissions generated by the production and distribution of printed materials.

#### **Energy Saving Policy:**

We have implemented measures to reduce energy consumption by prioritizing the use of sustainable, energy-efficient equipment and promoting electricity efficiency in all our facilities. Additionally, we have strengthened employee training on best practices for energy conservation, both in the office and during tourism activities.

#### **Water Saving Policy:**

In 2024, we continued optimizing water resource usage in our operations. Through the implementation of low-water-consumption equipment and raising awareness among

employees and tourists about the importance of responsible water usage, we have successfully reduced water consumption in our facilities and activities.

## **Waste Management Policy:**

Our waste management policy has been rigorously applied throughout the year. We have promoted waste separation in all our facilities and activities, avoiding the use of disposable products by adopting reusable alternatives wherever possible. Additionally, we have worked on the proper disposal of generated waste, contributing to proper waste handling.

### **Transportation Policies:**

The transportation used for our tourism trips has been optimized to reduce carbon emissions. Whenever possible, we have utilized low-emission vehicles and implemented practices that promote energy efficiency during travel. We have also ensured that all our guides and drivers comply with codes of conduct related to road safety and responsible driving.

## **Accommodation Policy:**

For tourist accommodations, we work with providers who meet high sustainability standards, ensuring the responsible use of resources such as energy and water, as well as proper waste management. We also promote conscious tourism practices at the establishments we partner with, always aligned with GSTC principles.

#### **Activities and Excursions Policies:**

The activities and excursions organized in 2024 have been carefully selected to minimize environmental impact, respect local cultural traditions, and promote biodiversity conservation. Additionally, we have implemented a system to ensure that all activities are conducted by guides trained in sustainable practices.